



Dolce Vita Adventures Good Business Details

TRIP RESERVATION: Call Sybil at 571-332-0658 if you would like any additional information to help make your selection. After selecting your Italian adventure, simply fill out this signed booking form and mail with a deposit (applicable to trip cost) to reserve your spot. On receipt of form and deposit you'll be notified that your booking has been accepted.

PAYMENT: All checks should be made payable to Dolce Vita Adventures. We are unable to accept credit card payments. You'll receive a balance/payment schedule after DVA receives your registration deposit. Trip prices are calculated at a \$1.25 exchange rate. Should the Euro exceed \$1.30 one month prior to trip date, the current exchange rate will be calculated, adding the difference to the trip price.

REFUND POLICY: Please consider the cost Dolce Vita Adventures incurs before your journey begins

- Cancellations 90 days or more prior to departure will receive 100% refund of paid balance
- Cancellations 60 to 89 days prior to departure will receive 75% refund of paid balance
- Cancellations 45 to 60 days prior to departure will receive 50% refund of paid balance
- Cancellations 44 (or less) days prior to departure will receive a 50% refund of paid balance if your spot is filled with a traveler on the "wait list". Every attempt will be made to fill your spot; if there is no substitute traveler there will be no refund. Registration deposits are non refundable.

HEALTH AND FITNESS: Although Dolce Vita Adventures are not too strenuous and we don't advertise as a "walking tour", good health and fitness is required for full enjoyment. The majority of our walks are "optional", but the walks in the marvelous Italian countryside as well as the walks on uneven cobblestone streets are an integral part of our varied itineraries. Additionally, Italy has numerous historical centers where busses and cars are not permitted. These lovely pedestrian zones are where we live la Dolce Vita. Walking to these town centers or bus parking lots, sometimes carrying our own luggage (one piece with wheels), will be our only option. Therefore, we accept bookings on the understanding that you are in good health and able to carry or wheel your own luggage. If there is any doubt as to your health, it is your responsibility to provide us with a doctor's certificate approving your health and safety for the trip for which you have signed up. We suggest starting a walking regiment in preparation for your trip.

INSURANCE: We advise all our travelers to take out sufficient travel insurance to cover cancellation, illness and accident. We recommend insurance for any personal belongings of great value. We suggest www.insuremytrip.com, or similar websites for your needs and perfect match. Please note that Dolce Vita Adventures will not accept financial responsibility for any loss or damage to your luggage or personal property, nor for any inconvenience, delay, illness, injury, or fatality suffered by you as a result of making a reservation, or during the trip. However, Dolce Vita will act as an ombudsman and translator on your behalf, as well as seek out all assistance necessary in any unplanned or emergent situation.

CODE OF CONDUCT: When traveling with DVA, you agree by signing this form to abide by the decisions of your Dolce Vita Adventures guide. If anyone behaves in such a way as to endanger the safety and welfare of the group, our guides have the right to ask them to leave the group, there will be no refund. We rely on you to act sensibly and prudently at all times and to comply with local codes of conduct. You will indemnify us of all losses and/or damages arising from any act of misconduct on your part.

CANCELLATION OR ALTERATION BY DVA: It is unlikely that we will have to make any changes to your trip as we carefully plan and organize our schedules. We do, however, reserve the right to alter a tour itinerary, for example due to adverse weather or a (very Italian) strike. If DVA cancels a trip you will receive prompt and full refund of all money, including registration, paid for the tour.

I accept these trip conditions

(Signature)

(Date)

Travel through Italy with Personal attention, Customized service, Accountability and Commitment

If you have any questions, please call Sybil at 571-332-0658 or visit www.dolcevitaadventures.com.